

## Americans with Disabilities Act Compliance

The Utah State Bookmobile program complies with the Americans with Disabilities Act by providing library services to people with disabilities by offering one-on-one service upon request at the bookmobile's regularly schedule stops.

Request for service may be initiated by alerting the Librarian via a call button installed near the entrance to the bookmobile (marked by a prominent "handicapped" sign), or by sounding the horn of their private vehicle if they are confined to their vehicle.

Services may include doing research, using the automated catalog, reading and reviewing items stored in the bookmobile, and checking out and returning loaned items. Additional services include checking out downloadable books and audio books, access to *Pioneer: Utah's Online Library*, and access to the Bookmobile website.

All Utah State Bookmobiles are equipped with wireless internet access in and around the bookmobile. Patrons may access the internet using their own computer or on a bookmobile-supplied laptop during the scheduled stop. If a patron is in a wheelchair or in their vehicle, they may access the internet using their own computer or on a bookmobile-supplied laptop during the scheduled stop.

### Background Information – Library Service and Persons with Disabilities

Library services are an example of programs and services offered by many towns. If a library facility or building is not accessible, these services may be offered in a different accessible library facility, in another accessible facility nearby, or in an alternate manner. Some towns with only one library may prefer to modify the entrance to the library and other key elements to provide access. Others that may have a facility that is difficult to make accessible or lack the resources to make essential physical changes may choose to offer the programs and services in an alternate accessible location. What is important is that the same services be available to individuals with disabilities as are offered to others such as doing research, using the card catalog or online catalog, reading or reviewing items usually held in reserve or special collections, and returning loaned items.

The On-Line Public Access Catalog meets Bobby priority 1 standards, based on the World Wide Web Consortium's (W3C) Web Accessibility Initiative (Wai) Web Content Accessibility Guidelines. The Web OPAC offers presentation features that comply with standards set forth in §508 of the U.S. Rehabilitation Act. These features accommodate special needs of the disabled in keeping with the objective set forth in the Americans with Disabilities Act (ADA), and can be used with standard assistive software/hardware currently available.

U.S. Department of Justice, Civil Rights Division, *Disability Rights Section* publication entitled [ADA Guide for Small Towns](http://www.ada.gov/smtown.htm): <http://www.ada.gov/smtown.htm>.